# **Bridging Student Affairs and Academic Affairs Using the** Student Leadership Competencies

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### Presentation Outline

- · Overview of the Student Leadership Competencies
- · Review mission based process FIU used to focus/narrow competencies
- FIU's Academic Responses
- Assessment
- Discussion of other best practices and an idea exchange
- · Closing remarks and Q&A











# **OVERVIEW OF STUDENT** LEADERSHIP COMPETENCIES













# Competencies Study

- Develop measurable competencies for student leadership development grounded in theory and research
- Develop *measurements* to assess student learning and development around leadership
- Link leadership competencies to those expected in academic programs











# **Original SLC List**









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# **Accrediting Agencies**

Aviation Accreditation Board International	American Optometric Association
The Association to Advance Collegiate Schools of Business	American Osteopathic Association
American Association of Family and Consumer Sciences	American Occupational Therapy Association
American Academy of Forensic Sciences	American Psychological Association
American Association of Health Education	American Podiatric Medical Association
National Association for Sport & Physical Education	American Psychoanalytic Association
American Association for Marriage and Family Therapy	American Physical Therapy Association
American Association of Nurse Practitioners	Accreditation Review Commission on Education for the Physician Assistant, Inc.
American Bar Association	American Speech-Language-Hearing Association
The American Board for Accreditation in Psychoanalysis, Inc.	American Society of Health-System Pharmacists
Applied Science, Computing, Engineering, and Technology	American Society of Landscape Architects
American Board of Funeral Service Education Committee on Accreditation	Association of Technology, Management, and Applied Engineering
Accrediation Commission for Audiology Education	Association of Theological Schools
Accreditation Commission for Acupuncture and Oriental Medicine	American Veterinary Medical Association
Accreditation Council for Business Schools and Programs	Commission on Accreditation of Allied Health Education Programs
American Council for Construction Education	Commission on Accreditation of Athletic Training Education
Association for Childhood Education International	Council for Accreditation of Counseling and Related Educational Programs
Accrediting Council on Education in Journalism and Mass Communications	American Dietetic Association Commission on Accreditation for Dietetics Education
American Culinary Federation's Education Foundation	Commission on Accreditation for Health Informatics and Information Management
Accreditation Commission for Midwifery Education	Commission on Accreditation of Healthcare Management Education
Accreditation Council for Pharmacy Education	Council on Chiropractic Education
Association for Clinical Pastoral Education	Commission on Collegiate Interpreter Education
American Council on the Teaching of Foreign Languages	Commission on Collegiate Nursing Education
American Dental Association	Council for Exceptional Children
Association for Educational Communications and Technology	Council on Education for Public Health
American Library Association Committee on Accreditation	Council for Interior Design Accreditation
American Association of School Librarians	Council on Naturopathic Medical Education











# **Accrediting Agencies**















# Competency Research

97 accrediting organizations

522 academic programs



Career/competency database

Model map

17,577 learning outcomes

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240 measurements



# **Research Findings**

organizations "leadership" appears

100% of all organizations had at least one SLC

30% of all at least half of their outcomes with an















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# **Competency Dimensions**

- OKnowledge (K): Knowledge of or understanding of the value of a competency
- OValue (V): Value placed on a competency
- OAbility (A) (Motivation or Skill): Internal motivation to engage in a certain behavior or skill level to perform a certain behavior
- OBehavior (B): Engagement in a certain behavior







### **SLC** Resources

### **Competency Mapping**

- Model maps-JB/SLC website
- Academic program database-JB
- Matrix-website

### **Curriculum/Learning Tools**

- O Book-Amazon
- Workbook-SLC website
- O App-Apple store

### **Assessment Tools**

- O Self evaluations-JB
- O Sample evaluations-SLC website
- O Rubrics-see me
- O Badges-see me
- O Value reflections-see me

# www.studentleadershipcompetencies.com













# FIU'S MISSION BASED PROCESS OF NARROWING THE COMPETENCIES











The mission of the Center for Leadership and Service is to provide The mission of the Center for Leadership and Service is to provide students with developmental and experiential opportunities that foster leadership and community involvement, grounded in values and moral purpose. Through leadership education, service learning, advocacy, and volunteerism, students will become active global citizens on campus, in their respective communities, and in the workplace.

### **Key Assumptions**

- Leadership is concerned with effecting change on behalf of others and societv
- Leadership is collaborative
- Leadership is a process rather than a position
- Leadership is value-based
- All students (not just those in formal positions) are potential leaders
- Service is a powerful vehicle for developing students' leadership











### **Programs Goals**

- Enhance student learning and development: more specifically, to develop in each student participant greater:
  - Self-knowledge: understanding of one's talents, values, and interests, especially as these relate to the student's capacity to provide effective leadership
  - Leadership competence: the capacity to mobilize oneself and others to serve and work collaboratively
  - Active Citizenship: to encourage students to realize their potential to impact their community through volunteerism and service-learning
- Facilitate positive social change at the university and in the community. That is, to undertake action which will help the university and community to function more effectively and humanely.
- Prepare students to assume leadership roles on campus, in the community, and in the workplace



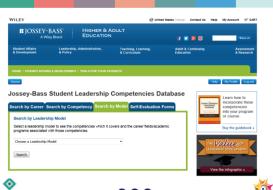














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Clarified Values
Clarified values offer the leader a compass to navigate through a variety of leadership situations and challenges. Student leaders should reflect and engage in the process of values clarification to enhance personal growth and group effectiveness.

- Learning Outcomes:

  Demonstrates willingness to scrutinize personal beliefs and values
  Identifies and explains how personal, work, and lifestyle values affect decision making
  Understands how culture influences one's own values
  Acts and makes decisions in congruence with personal values and the mission of the

- ested Activities:
  Analyze case studies that lead to clarifying personal and group values
  Engage in diversity dialogues/honest conversations on difference
  Learn about community service, civic engagement, service learning and/or social justice activities



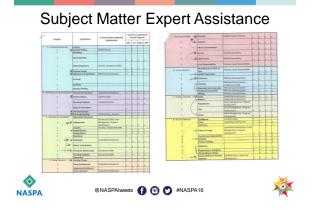








# Other Influences GUIDE @NASPAtweets 👔 🗑 🕥 #NASPA16 NASPA.







### **OLD VS NEW FIU CLS STUDENT** LEADERSHIP COMPETENCIES



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### **Clarified Values**

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- Identifies and explains how personal, work, and lifestyle values affect decision making
- Understands how culture influences one's own values
- Acts and makes decisions in congruence with personal values and the mission of the institution

### Self-Awareness and Development

Self-Awareness and Development offer leaders a compass to navigate through a variety of leadership situations and challenges. Student leaders should reflect and engage in the process of selfawareness and development to enhance personal growth and group effectiveness.

- Understands the value in acting in alignment with my values.
- Motivated to engage in self-development.
- Willingness to enhance understanding of self.

### **Effective Communication**

Effective communication helps ensure achievement of goals. Student leaders have vast opportunities with varying constituencies to practice communication and learn effective communication strategies. When communication is a focal point of student learning, individuals will personally benefit and organizations will be run more efficiently.

- Conveys messages and influences others through writing, speaking, or non-verbal expression
- Develops and facilitates thoughtful presentations
- Works in teams and in multicultural settings Illustrates the effective use of listening
- skills Writes clearly, concisely, and to the point

Effective communication helps ensure achievement of goals. Student leaders have vast opportunities with varying constituencies to practice communication and learn effective communication strategies. When communication is a focal point of student learning, individuals will personally benefit and organizations will be run more efficiently.

- Understands how to negotiate conflict effectively.
- Ability to facilitate effectively. Engages in active listening, non-verbal communication, and verbal communication effectively.
- Writes and speaks only after reflection























Diversity

Understanding of diversity is developed through celebration of diverse cultures, advocacy for the needs and identities of all members within the community, recognition of the diverse communities within the campus and beyond, education and awareness of the concerns of those communities, and support of the ongoing inclusion, understanding and dignity of all members within the campus and beyond. Being able to understand one's own identity, as well as recognizing the similarities and differences of others, will equip students to serve and lead as citizens in a global society.

\*\*Understands one's own identity, privilece, and

- Understands one's own identity, privilege, and
- Recognizes the contributions diversity brings to their own campus and society
- Seeks involvement with people different from oneself
- Advocates equality and inclusivene
- Positively impacts others' perspectives on



Civic Responsibility

Understanding of civic responsibility is
developed through celebration of diverse
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- Motivated to act in a socially just manner
- Promotes diversity and understanding of others' circumstances.
- Engages in inclusive behavior.
- Understands the value of serving the community and being socially responsible









### Interpersonal Skills

Interpersonal skills are critical for successful leadership. Student leaders often rely on committee volunteers to carry out the essential tasks related to providing programs and services. Their work is often supported by several on and off-campus constituencies. Professionalism, diplomacy and recognizing the support of others will enhance organizational

- · Establishes mutually trustworthy and rewarding relationships with peers, faculty and staff members, friends and colleagues.
- Listens to and considers others points of view
- Treats others with respect

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- Develops and maintains satisfying interpersonal relationships
- Seeks out and accepts feedback while being able to differentiate between personal and work relationships ♦











### Leadership Development

Student leaders must understand that their role is to be a positive change agent, to influence others, and create a vision. Leadership is a process rather than a position Leadership is relationship-oriented and situational in nature.

- Moves the organization toward the mission
- and strategic goals of the organization Holds self and members accountable
- Recognizes the ethical components of leadership and applies them
- Develops an organization inclusive of teambuilding, collaboration, and strategic
- Encourages institutional pride and community building among student body
- Displays the capability to influence others through non-traditional leadership roles
- Serves in a leadership role in a student organization or community group

# Group Dynamics

Student leaders must understand how group dynamics function in order to successfully lead a team. They should also recognize that their role is to be a positive change agent, to influence others, and create a vision. Leadership is a process rather than a position. Leadership is relationship-oriented and situational in nature.

- Values creating change effectively.
- Understands the process of group
- Awareness of organizational behavior.







following the undergraduate experience. Student leaders have a unique opportunity to learn and practice defective strategic planning flrough event management. Student leaders should also consider early and frequently educational and posteoion requirements for the work they hope to do upon completion of their formal education. Timely consideration and reflection will also considerate the strategies of the students of the strategies of their consideration and reflection will also completed the recessary for the leadership opportunities to home the skills of completed the recessary for the reflectively.

Ability to articulate goals effectively.

- Understands how to develop a mission and vision effectively. Identifies importance of professional development.

Learning and Reasoning Many of the issues that arise when leading a group involve a different level of cognitive thinking, which has student leaders making decisions, reasoning conflicts, and reflecting. Subtents develop and apply learning and reasoning when they engage in event management. Student leaders should strive toward understanding the appropriate steps and issue involved in event planning and management that allow them to practice this involved in event planning and management that allow them to practice this

- Ability to understand the value of making decisions appropriate to each situation.
- Understands how to solve problems effectively.

  Articulates the value of reflecting on experiences to apply learning in the future.

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carry out the essential tasks related to providing programs and services. Their work is often supported by several on and off-campus constituencies. Professionalism, diplomacy and recognizing the support of others will enhance organizational effectiveness.

Interpersonal interactions are critical for successful leadership. Student leaders

Interpersonal Interaction

- Understands how to collaborate effectively. Ability to motivate and empower
- others.
- Utilizes others' contributions effectively.
  - Develops productive relationships with others through mentorship and/or interacting with others appropriately.















Student leaders must role model social responsibility at all times but especially when representing the college/university. On and off campus behaviors should On and off campus behaviors should match the values of the organization and institution leaders represent. Establishing healthy lifestyle habits while in college also translates into healthy lifestyle habits after college. Balancing time between school, work, leisure, recreation, and family will help student leaders stay emotionally, physically, and spiritually grounded.

- Places a value on taking initiative
- · Motivated to follow-through on
- Demonstrates resiliency and the ability to respond to ambiguity and change.
- · Establishes healthy behaviors and
- satisfying lifestyle habits.





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FIU'S ACADEMIC RESPONSES















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# Hospitality

- · Created a specialized Advanced Leadership Challenge (ALC) Guide
- Require students to learn about and write a reflection on the ALC (in hopes that they will sign up and engage!)
- · Call me every time they have considered changing or adding an in-house leadership program



























- Business
  - Interested in a specialized ALC
  - Considering using as a guide for their in-house leadership program
- Pre-Health
  - Specialized ALC
  - Considering incorporating into their required leadership portfolios
- College of Medicine
  - Developing a specialized ALC
  - Requesting presentations based on the competencies















- Considering incorporating into their required cornerstone class

### Law

- Requested a consultation to help improve a program they were developing that could incorporate the competencies
- SLS (first year experience class)
  - Experimenting with the use of the competencies in a class utilizing the pre & post assessment











### Academic Advisors

- All 175 introduced to the competencies
- Workshop offered after that presentation to help them learn how to advise on the competencies
- User guide was developed for their reference





























### **ASSESSMENT**



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- · Behavior based questions
- · Qualtrics and Scantron options
- · In the process of running reliability and validity on the instrument
- · Intended to show positive change
- · Pre results can be used to guide training













# **ACADEMY OF LEADERS FALL 2015**





### **ACADEMY OF LEADERS FALL 2015**













### **RELAY FOR LIFE 2015-16**

		Mean	N	Std. Deviation	Std. Error Mean	Percent Change
Pair 1 PostMean Problem	PostMean	42111	28	.40206	.07598	
	Problem	4.1689	28	.40600	.03672	+1.01
	LRFostMean	4.4048	28	.33156	.06266	
	LRPreMean	4.2738	28	.42604	.09051	+2.07
	SAPortMean	4.5000	28	.45812	.08658	
	SAPreMean	4.3929	28	.47187	.08918	+2.66
Pair 4 IPostMean IPreMean	IPostMean	4.0714	28	.55217	.10435	
	IPreMeas	4.1339	28	.56717	.10718	-1.51
	GDPostMean	3.9981	28	.73413	.13876	
	GOPreMeas	3.9167	28	.59921	.11324	+1.82
	CRPostMesn	4.3304	28	.47167	.08914	
	CRPreMean	4.2500	28	.52364	.09877	+1.89
Pair 7 ComPostMean ComPreMean	ComPostMean	3.8839	28	.61419	.11607	
	Cors PreMean	3.8036	28	.57878	.10938	+2.11
	SPPostMean	4.2679	28	.67333	.12725	
	SPPreMean	4.1964	28	.72443	.13690	+17
	PSPortMesn	4.2849	28	.43501	.06221	
	PSPreMean	4.3121	28	.46547	.08721	•=

### Reasons for Success

- Using a language our academic partners understand
- · Tailor each conversation to the audience
  - Possible use in accreditation process
  - Resume Builder/Award for students
  - Competitiveness
  - Make it seem like their idea
- · Being ok with having to "hurry up and wait"
- Collecting data













